



Membership FAQ

What are the ways I can join or renew my membership?

Online at www.mohonkpreserve.org/annual-membership-pass

In Person at any staffed trailhead or the Visitor Center

By phone 845-255-0919

By mail to Mohonk Preserve, PO Box 715, New Paltz, NY 12561. Please include a membership form or a note to let us know your payment is for membership.

How will I receive my membership pass(es)?

You can visit the Preserve immediately by showing your purchase confirmation receipt. For new memberships purchased online, within about 10 minutes of purchasing your membership online, you will receive an email with a link to download your Digital Membership Pass to your mobile device. Apple Wallet and Google Wallet are supported.

You will receive your physical membership card in the mail approximately two weeks from the date you join/renew.

How do I get the senior or student household discount online?

At checkout, please enter the appropriate code below for \$10 off:

- Senior \$10 discount: mpsenior
- Student \$10 discount: mpstudent

Digital Passes Overview

The primary member of your household will receive a Digital Membership Pass Install Email from tickets@mohonkpreserve.org within 10 minutes of an online membership purchase. Each member pass can be downloaded one time. The primary member can forward the Install Email to the other members in the household so they can each download their own pass.

If you're an existing member and you're eager to download your digital pass before your renewal date, please contact membership@mohonkpreserve.org so we can enable your digital pass.

You will receive email reminders periodically if you do not download your Digital Pass. If you prefer not to use the Digital Pass, please just disregard the reminder emails.

Note: We did email an invitation to download your digital membership pass on April 7, 2026. If you didn't receive an email right away, it might be because that digital membership card was just renewed. Let us know if you need us to re-send the link membership@mohonkpreserve.org.

I got a new mobile device, how do I download my Digital Membership Pass a second time?

The Digital Membership Pass can only be downloaded one time. If you got a new device or need a second download for another reason, please contact membership@mohonkpreserve.org so we can re-set your pass. Or call 845-255-0919 x 1248.

Do children need a membership?

Children 15 and younger have free access with an adult member.

Is there an auto-renew option?

Yes, this feature is coming soon, you will be able to check the box "Renew Membership Passes automatically when they expire"

How long is my Annual Membership Pass active for?

Your membership starts when you purchase it and it is active until the last day of the month of the following year.

For example: if you purchase a membership on May 10, 2025, it is active until May 31, 2026.

My membership history isn't showing up in my portal

- Log into your portal account
- Click on your name in the upper right corner
- Select Profile
- Select the memberships tab
- Click the "Find my membership" button
- Enter your Lookup ID which is in the format: 8-#####.

If you don't have that number, email membership@mohonkpreserve.org or call (845)255-0919 and we can locate that number for you

Will I receive two complimentary day passes for guests?

They are mailed with your membership cards, attached to the welcome letter in the envelope. We do not offer a digital version of those at this time.

I have a wristband, how can I credit this towards my annual membership?

Within two weeks, you are allowed to apply one day fee wristband credit toward your household membership. To receive the wristband credit:

- Join in person at any staffed trailhead booth or the Visitor Center
- Email a photo of your wristband (with the wristband number visible) to membership@mohonkpreserve.org and then call (845) 255-0919 x1248 to pay over the phone.
- Mail your payment with the wristband to Mohonk Preserve, PO Box 715, New Paltz NY 12561

Do you offer a military discount?

Current and former military service members are eligible to receive one complimentary day pass or \$10 off an Annual Membership (one discount per household). Day passes and memberships are available at the Preserve Visitor Center or any staffed trailhead.

I need a companion for accessibility, what are my options?

One complimentary day pass or addition to membership is also available to an accompanying care attendant. This is available in person at the Visitor Center or any staffed trailhead booth. Or call (845) 255-0919 x 1248 and we'd be happy to set this up for you.

How do I upgrade my membership to All Access for climbing/biking/equestrian?

You can do this over the phone or in person at any staffed trailhead or the Visitor Center. If you wish to pay by check, you can mail the payment to Mohonk Preserve PO Box 715, New Paltz, NY 12561 and include a note that it is to upgrade your membership to All Access.

Why do I need to pay to recreate here?

Mohonk Preserve is a privately owned nonprofit organization. To accomplish our goal of protecting one of the region's most treasured and beautiful places, we conduct programs in four key areas Conservation & Community Education, Stewardship and Visitor Experience. Recreation has an impact on the land and your membership dues help us to create a place where people and nature thrive.