

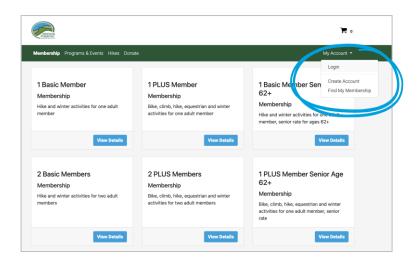
How-to Guide

XTruLink Walkthrough

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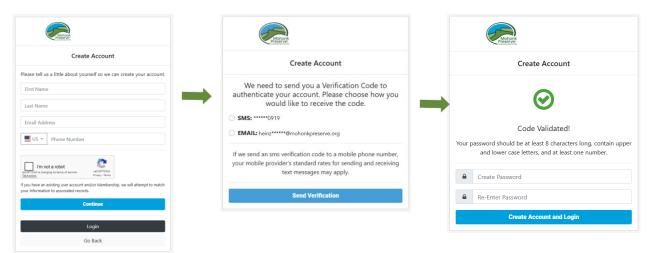
Create an Account



To create an account, click on the "My Account" button in the top right corner of the green banner.

If you already have an account, select "Login" from the dropdown menu. Enter your email and password then click "Login."

If you do not already have an account, select "Create Account" instead.



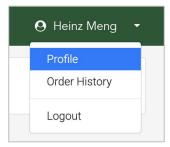
Enter the requested information, click the checkbox next to "I'm not a robot," and click "Continue."

XTruLink will verify your account by sending you a verification code. Choose whether you would like the code to be sent via SMS (text) or email, then click "Send Verification" Enter the code into the text box to validate. When your code has been validated, create a new password, and then click "Create Account and Login."

You should now see your name in the top right corner of the green banner:

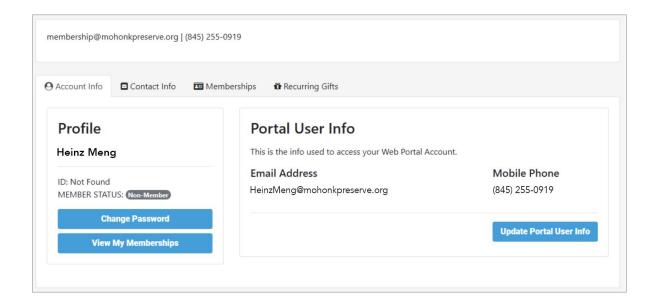


Your User Profile

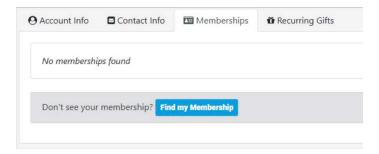


To view your profile, click your name in the upper right corner of the green banner and select "Profile" from the dropdown menu.

From here, you can update the primary contact information associated with your account (email, phone number, and address). You can also change your password and view your membership status.

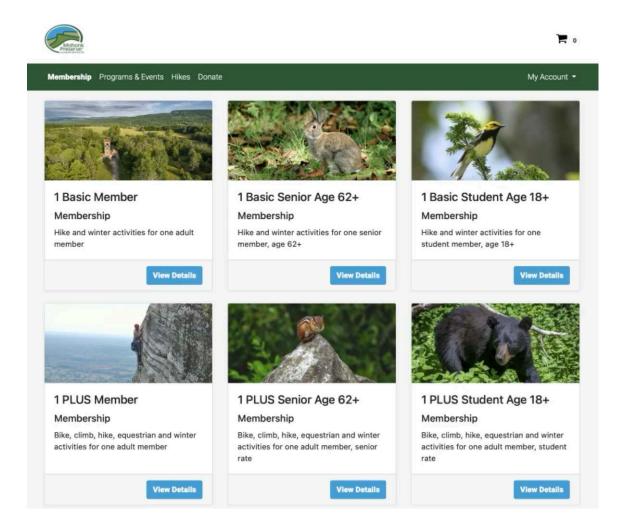


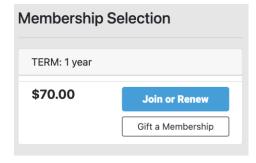
If you have a membership that is not showing up, click the "Membership" tab. From here, click "Find my Membership" at the bottom of the screen. It will ask you to enter your membership number. Find my membership will not work with IDs printed on membership passes before 10/16/2025. The new member number is in the format 8-###### and will be on your new membership cards when you renew. If you'd like to connect your acount, please reach out to our membership team at membership@mohonkpreserve.org for your new member number



Membership

Click on the "Membership" tab to see all membership options. Select a membership based on your outdoor interests and number of household members. We offer a \$10 discount for households with a primary member who is a senior citizen aged 62 years and older or a student aged 18 years and older. Children age 15 and under are free and must be accompanied by an adult. Please note, memberships are not transferable. Click "View Details" to see a more detailed description of each membership option.



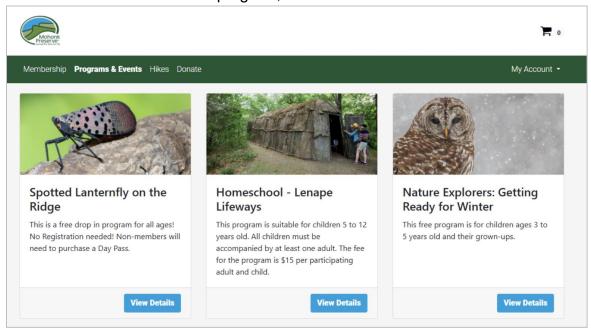


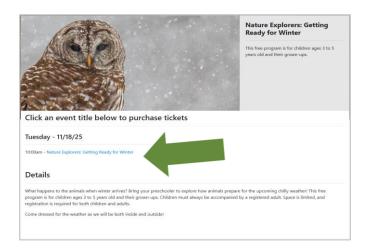
Select the membership you'd like and click "Join or Renew" to purchase.

Click "Gift a Membership" to purchase a gift membership. You will be prompted in a later screen to enter the gift recipient's information.

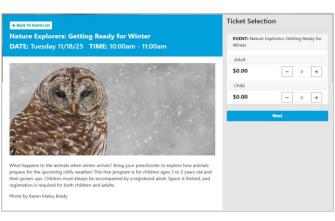
Programs & Events

Under the Programs & Events tab, you can see and register for upcoming public programs. For more information about a program, click "View Details."





To register for a program and purchase tickets, click the name of the program listed with the date and time.

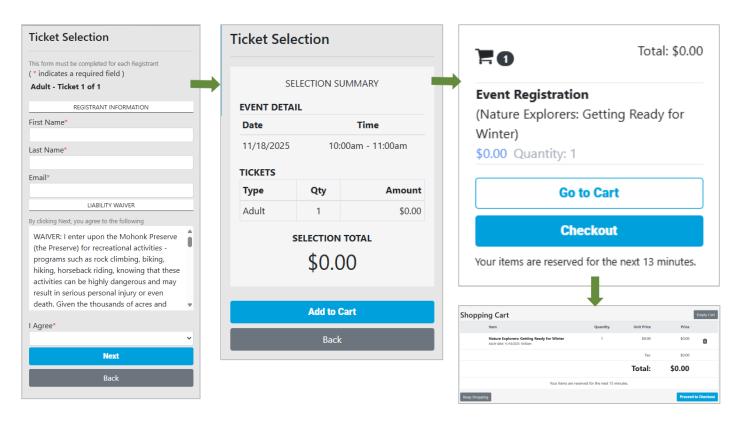


You can now select the number of tickets you would like to purchase and see the price for each available option. Use the – and + buttons to select tickets. Once you have the right number, click "Next."

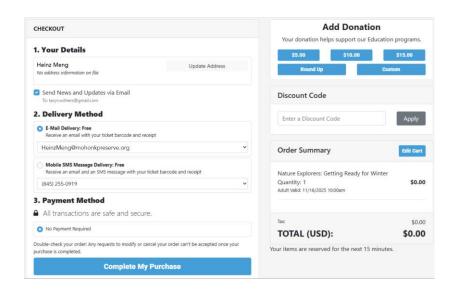
Note that some programs will have discounts for members. In this case, you will want to make sure you are logged into your account – otherwise, you will have to pay the non-member price.

Checkout

For each ticket purchased, you will be asked to enter some basic information and agree to the liability waiver. For example, if you purchased three tickets, then you will be asked to do this three times – once for each participant. When you are done, click "Next." Review the summary of your ticket selection, then click "Add to Cart." In the upper right corner, by your name, you will now see a dropdown menu showing the tickets you have added. Select "Go to Cart."



Note that your tickets are reserved for a limited amount of time after you have added them to your cart. You will have 15 minutes to confirm your ticket selection, delete anything you decide you don't want, and check out. Once you have reviewed your cart, click "Proceed to Checkout."

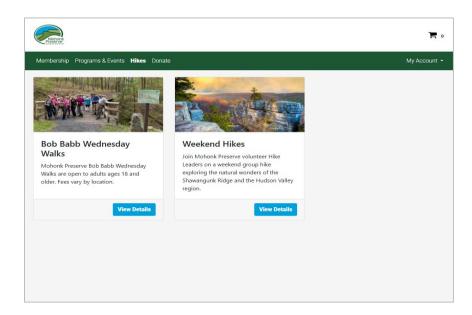


On the checkout screen, ensure your contact information is correct. Select whether you would like your receipt to be sent to your email or by SMS (text) message. Enter your payment information in the bottom left section. You can add a donation or enter a discount code on the right-hand side, if you'd like. Once you are finished, click "Complete my Purchase."

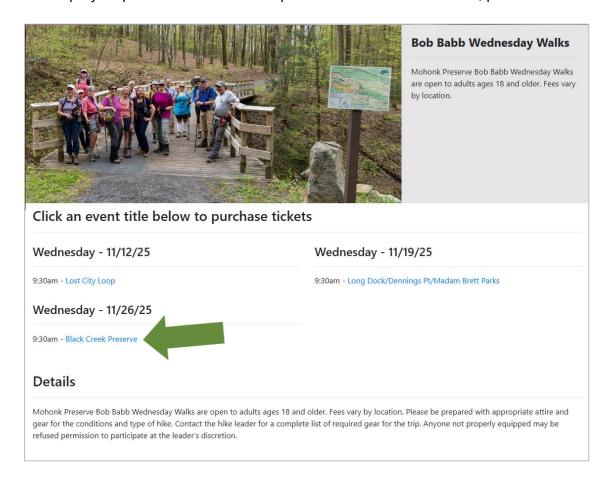
You will receive a confirmation email or text message with the receipt of your purchase.

Hikes

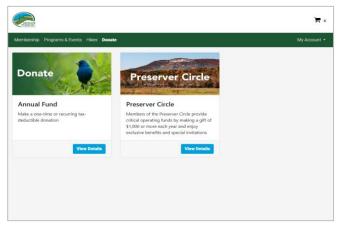
Under the Hikes tab, you can see and register for volunteer-led hikes in and around Mohonk Preserve. For a more detailed list of dates and times for each hike series, click "View Details."



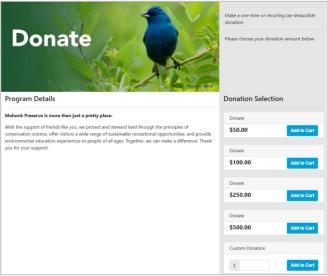
Select the name of the program under the specific date and time for more information, and to purchase tickets. For step-by-step instructions on how to purchase tickets and checkout, please see the Checkout section.



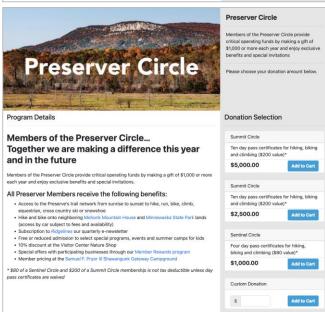
Donate



Under the Donate tab, you can make donations to Mohonk Preserve



For one-time donations, or recurring donations of less than \$1000, click "View Details" under the Annual Fund category.



For an annual donation of \$1000 or more, click "View Details" under the Preserver Circle category.